2014 FCC EEO Public File Report for Charter Communications 12391 - CM Marquette Cnty MI

This Report Covers September 1, 2013 through August 31, 2014

Total Number of Full-Time Vacancies Filled During This Period: 3

Total Number of Candidates Interviewed For Full-Time Vacancies During This Period: 13

Please see attached the Recruitment Source List that includes recruitment source contact information.

FULL-TIME VACANCIES FILLED

State MI

FCC Unit 12391 - CM Marquette Cnty MI

			Interviewees Referred	
			by Each Recruitment	Number
Req#	Job Title	Recruitment Source(s) Used to Fill the Vacancy	Source	Hired
1402079	Ad Account Executive I	Referral	1	1
		External Career Portal	1	0
		Internal Career Portal	0	0
		Hero2Hired	0	0
		Direct Employers	0	0
		University of Nevada-Reno Career Fair	0	0
		Hispanic Center of Western Michigan	0	0
1402079 Tot	al		2	1
1402252	Mgr, Local Sales I	Indeed.com	1	0
		External Career Portal	0	0
		Internal Career Portal	2	1
		Hero2Hired	0	0
		Direct Employers	0	0
		University of Nevada-Reno Career Fair	0	0
		Hispanic Center of Western Michigan	0	0
1402252 Tot	al		3	1
1306493	Sales Support Coordinator	Indeed.com	2	0
		Michigan Works	2	0
		Referral	1	0
		External Career Portal	1	0
		Internal Career Portal	1	0
		Hero2Hired	0	0
		Hispanic Center of Western Michigan	0	0
		Ranken Technical College Job Fair	0	0
		Pure Michigan Talent Bank	1	1
1306493 Tot	al		8	1
Grand Total			13	3

RECRUITMENT SOURCE LIST

Name of Recruitment Source	Street Address	City, State, Zip	Contact Person	Telephone Number	Entitled to Notification?	Total Number of Referrals
Internal Career	8413 Excelsior Dr.,					
Portal	Suite 120	Madison, WI 53717	Mary Jane Grant	608-826-1410	NO	3
External Career	8413 Excelsior Dr.,					
Portal	Suite 120	Madison, WI 53717	Mary Jane Grant	608-826-1410	NO	2
	http://www.directemp					
Direct Employers	loyers.org/				NO	0
Hero2Hired	https://h2h.jobs/				NO	0
Referral*					NO	2
Hispanic Center of	1204 Grandville Ave	Grand Rapids, MI				
Western Michigan	SW	49503	Deisy Madrigal		NO	0
University of Nevada-	1664 North Virginia					
Reno Career Fair	Street	Reno, NV 89557		775-682-9149	NO	0
Indeed.com*					NO	3
Pure Michigan						
Talent Bank*					NO	1
Ranken Technical		St. Louis, MO				
College Job Fair	4431 Finney Ave.	63113	Janie Summers	314-286-3665	NO	0
Michigan Works*					NO	2

Note: Charter works with DirectEmployers Corporation, a job sourcing organization, to broadly disseminate its job vacancy information for this unit.

DirectEmployers posts Charter's job vacancy information for this unit to a variety of sources.

^{*} The sources marked with (*) in this report are sources that were identified by interviewees as referral sources, but that: (1) Charter did not use directly as a recruitment source; and/or (2) Interviewees were unable to identify more precisely. Many job boards and job banks pull Charter's job vacancies from its website and post them independently via their own systems. Accordingly, applicants often learn about Charter's job vacancies from sources that Charter does not post with directly or track.

Supplemental Recruitment Initiatives:

#	Name	Date	Description
1	CTM Training	ongoing	Civil Treatment for managers training designed to provide managers / supervisors the knowledge to better understand fair employment, rights, and responsibilities
2	Effective Hiring and Selection Training	ongoing	Training to help leaders select the most qualified candidate for each position. It covers the principles of behavior based interviewing and how to review and analyze resumes and applications in a fair and consistent manner.
3	IT Training	6/3/14 - 6/6/14	Training for Technical Services associates to increase their job knowledge
4	Lynda.com Training	ongoing	online courses for creative services staff to increase their knowledge and skills